

Questions and Answers Clarification Addendum and Answers to Questions generated as a result of first set of answers

- 1) Who does Cattaraugus County currently use as Health Care broker and consulting services?
Answer: Gilroy Kernan & Gilroy.
- 2) Is your broker paid on a commission basis, at an hourly rate or a fixed fee? Answer: We currently pay a fixed annual fee.
- 3) What percent of your employees eligible to participate in the Self Insured Health Care Plan are members of a collective bargaining unit? Answer: 87.5%
927 Eligible Employees 811 are members of CBA on this day 04/20/2017
- 4) Regarding specific services, who manages and provides COBRA/FSA benefit services currently?
Answer: COBRA is administered by a TPA NOVA a subsidiary of Independent Health, NOVA does notification, invoicing/collection, reconciliation, provides administration to the County.
- 5) Does the Current broker administer retiree health reimbursement accounts? Answer: The County processes Part B reimbursement internally for remaining 7 persons who require this service. Part D CMS/RDS Reimbursements are handled by our current broker who notifies the County when reconciliation and review is required.
- 6) Health Insurance billing reconciliation-Is the County looking for the new broker to provide this service? Answer: No.
- 7) Does current broker provide ACA reporter services? Answer: No The County process 1095C and reporting requirements, however, we do receive reminders from our current broker.
- 8) Does Current broker assist with enrollment processing? Answer: No County provides 834 FTP directly to TPA for medical.
- 9) Does current broker provide some sort of Web access or website? Answer: Not sure what is meant by this question. If you have a value added or unique service you provide as a part of your regular consulting/brokerage services, please present this information to us. We would like to hear about what you have to offer. Our current broker provides Compliance notifications, updates and alerts as well as webinars as part of their regular services with no extra fees.
- 10) Request for clarification regarding Monthly Reporting Section IV Providing samples of monthly reporting. Answer: Our TPA does have a raw monthly reporting that they provide. It is not comparative to our budget nor does it provide comparison with prior years or lag data we find valuable to analyze, assess to help with budgeting in the upcoming year. Nor do the reports that we currently get help with assessing our reporting liability and fees assessment. These are the value added services provided by our current broker.

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- 11) Regarding providing a medical review by an independent auditor... Answer: The current broker provides the services of an actuary who analyzes our data and provides a projection for use in producing a budget for the following year. This is usually provided between July 20th and August 15 each year. We would anticipate that this service would be provided with any firm providing these consulting services.
- 12) Regarding provide the ability for Cattaraugus County to transfer funds for payment of claims in compliance with payment of claims please clarify this request. Answer: If the successful broker were to bring to the county the services of a provider who does not have these electronic capabilities is there a mechanism in your organization to facilitate a transfer of funds to enable the county to utilize the services of the firm you are presenting as a candidate to fulfill the needs identified. (i.e. a self funded program for dental coverage or wellness program)